

**LEAD & COPPER RULE MONITORING AND REPORTING VIOLATION
MANDATORY LANGUAGE - TIER III**

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

The City of Schertz has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During 01/01/2025-06/30/2025 and 07/01/2025-12/31/2025 we **did not complete all monitoring** for Water Quality Parameter (LCR) and therefore cannot be sure of the quality of your drinking water during that time.*

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for WQP, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were or will be taken
<i>Lead and copper tap water sampling</i>				
<i>Lead and Copper entry point sampling</i>				
<i>Water quality parameters</i>	2 samples per 6 Months	1 per 6 Mo.	1/1/25-06/30/2025 & 7/1/25-12/31/25	1/1/26-06/30/2026

What is being done?

We are working to correct the problem. For more information, please contact Zach Eaton at 210-619-1812 or 10 Commercial place, building 2, Schertz, Tx. 78154

This violation has been resolved with the collection of the missing samples during the first quarter of 2026.

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by the City of Schertz. Public Water System Number:
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